

May 18, 2020

## VIA ELECTRONIC TRANSMISSION AND CERTIFIED MAIL

Office of Governor Mike Dunleavy 3<sup>rd</sup> Floor, State Capitol PO Box 110001 907-465-3500

Re: Supplemental W ARN Act Notice: Employee Layoffs Due to Coronavirus

Dear Governor Dunleavy:

On behalf of Westmark Hotels, Inc., Tour Alaska, Inc. and Royal Hyway Tours, Inc., ("Company") we regret to inform you that we have decided to conduct layoffs at the Anchorage Westmark Hotel (720 W 5th Ave, Anchorage, AK 99501), Escorted Tour Operations (745 W 4th Ave, Anchorage, AK 99501), Anchorage Transportation (6441 Interstate Circle, Anchorage, AK 99518), Anchorage Rail Division (459 Ocean Dock Rd, Anchorage, AK 99501), Fairbanks Westmark Hotel (813 Noble Street, Fairbanks, AK 99701) Fairbanks Transportation (3401 Lathrop Street, Fairbanks, AK 99701), Westmark McKinley Chalet Resort, Denali Princess Wilderness Lodge, Denali Transportation Division (Mile 238.5 Parks Highway, Denali National Park, AK 99755, Healy Homestead (Mile 248.8 Parks Highway, Healy, AK 99743), effective June 1, 2020 due to the outbreak of COVID-19 ("Coronavirus"). This notice is a supplement to the WARN Act notice provided to you on April 23, 2020.

Expanding travel restrictions, extended closures of ports and destinations to cruise ships, limited air travel and widespread shelter-at-home precautions in many countries continue to impact our industry. Based on the most current information, we anticipate these challenges will continue in the months ahead. In fact, the U.S. Centers for Disease Control and Prevention (CDC) recently, and to our surprise, extended its recommended pause in cruise operations well into the Alaska summer season. These layoffs were not an easy decision, but were the result of unforeseen business circumstances, and the Company reviewed all options available before deciding to conduct these layoffs.

In accordance with the requirements of the Worker Adjustment and Retraining Notification Act ("WARN"), the Company provides the following information:

1. The name and telephone number of the Company official to contact for further information about the layoffs at the Company's locations at the Anchorage Westmark Hotel (720 W 5th Ave, Anchorage, AK 99501), Escorted Tour

Operations (745 W 4th Ave, Anchorage, AK 99501), Anchorage Transportation (6441 Interstate Circle, Anchorage, AK 99518), Anchorage Rail Division (459 Ocean Dock Rd, Anchorage, AK 99501), Fairbanks Westmark Hotel (813 Noble Street, Fairbanks, AK 99701) Fairbanks Transportation (3401 Lathrop Street, Fairbanks, AK 99701), Westmark McKinley Chalet Resort, Denali Princess Wilderness Lodge, Denali Transportation Division (Mile 238.5 Parks Highway, Denali National Park, AK 99755, Healy Homestead (Mile 248.8 Parks Highway, Healy, AK 99743), is Kim Cannon, Senior Vice President, HR-Global Shoreside Programs, Holland America Group, 206-696-8465.

- 2. At this time, the layoffs at the Company's locations at the Anchorage Westmark Hotel (720 W 5th Ave, Anchorage, AK 99501), Escorted Tour Operations (745 W 4th Ave, Anchorage, AK 99501), Anchorage Transportation (6441 Interstate Circle, Anchorage, AK 99518), Anchorage Rail Division (459 Ocean Dock Rd, Anchorage, AK 99501), Fairbanks Westmark Hotel (813 Noble Street, Fairbanks, AK 99701) Fairbanks Transportation (3401 Lathrop Street, Fairbanks, AK 99701), Westmark McKinley Chalet Resort, Denali Princess Wilderness Lodge, Denali Transportation Division (Mile 238.5 Parks Highway, Denali National Park, AK 99755, Healy Homestead (Mile 248.8 Parks Highway, Healy, AK 99743), will be permanent and will commence on June 1, 2020.
- 3. There are no affected employees with a collective bargaining representative.
- 4. The job titles of the positions to be affected and the number of employees in each job title that will be affected by the layoffs at the Company's locations referenced above, attached hereto.
- 5. None of the affected employees have bumping rights and therefore the displaced employees are not permitted to exercise bumping rights in connection with the layoffs at the Company's location referenced above.
- 6. Because the outbreak of the Coronavirus is a pandemic that was not reasonably foreseeable, is outside the Company's control, and is expanding rapidly thereby requiring the Company to make this decision on short notice, the Company is providing this notice with as much advance notice as possible under these unique circumstances. This situation is evolving and we are doing our best to balance the needs and safety of both our employees and the public.

Sincerely,

Stein Kruse

**Group Chief Executive Officer** 

Holland America Group and Carnival UK

JOB TITLE	Number of Affected Employees
Administrative Assistant	1
Assistant Housekeeper	1
Assistant Manager, Escorted Tour Operations	1
Assistant Manager, Food & Beverage Operations	1
Assistant Manager, Guest Services	1
Assistant Manager, Maintenance	1
Asst Manager, Food & Beverage	1
Compliance Specialist	1
Director, Guest Programs Onsite Revenue	1
Facility & Equipment Development Superintendent	1
Groups & Special Accounts Agent	2
Housekeeping Supervisor	1
Human Resources Administrator	1
Manager, Gift Shop	1
Mechanic	1
Reservation Sales Agent, Seattle	1
Grand Total	17



May 18, 2020

## VIA ELECTRONIC TRANSMISSION AND CERTIFIED MAIL

Office of Governor Mike Dunleavy 3<sup>rd</sup> Floor, State Capitol PO Box 110001 907-465-3500

Re: Supplemental WARN Act Notice: Employee Furloughs Due to Coronavirus

## Dear Governor Dunleavy:

On behalf of Westmark Hotels, Inc., Tour Alaska, Inc. and Royal Hyway Tours, Inc., ("Company") we regret to inform you that we have decided to conduct furloughs at the Anchorage Westmark Hotel (720 W 5th Ave, Anchorage, AK 99501), Escorted Tour Operations (745 W 4th Ave, Anchorage, AK 99501), Anchorage Transportation (6441 Interstate Circle, Anchorage, AK 99518), Anchorage Rail Division (459 Ocean Dock Rd, Anchorage, AK 99501), Fairbanks Westmark Hotel (813 Noble Street, Fairbanks, AK 99701) Fairbanks Transportation (3401 Lathrop Street, Fairbanks, AK 99701), Westmark McKinley Chalet Resort, Denali Princess Wilderness Lodge, Denali Transportation Division (Mile 238.5 Parks Highway, Denali National Park, AK 99755, Healy Homestead (Mile 248.8 Parks Highway, Healy, AK 99743), effective June 1, 2020. This notice is a supplement to the WARN Act notice provided on April 23, 2020. due to the outbreak of COVID-19 ("Coronavirus").

Expanding travel restrictions, extended closures of ports and destinations to cruise ships, limited air travel and widespread shelter-at-home precautions in many countries continue to impact our industry. Based on the most current information, we anticipate these challenges will continue in the months ahead. In fact, the U.S. Centers for Disease Control and Prevention (CDC) recently, and to our surprise, extended its recommended pause in cruise operations well into the Alaska summer season. These furloughs were not an easy decision, but were the result of unforeseen business circumstances, and the Company reviewed all options available before deciding to conduct these furloughs.

In accordance with the requirements of the Worker Adjustment and Retraining Notification Act ("WARN"), the Company provides the following information:

1. The name and telephone number of the Company official to contact for further information about the furloughs at the Company's location at Anchorage

Westmark Hotel (720 W 5th Ave, Anchorage, AK 99501), Escorted Tour Operations (745 W 4th Ave, Anchorage, AK 99501), Anchorage Transportation (6441 Interstate Circle, Anchorage, AK 99518), Anchorage Rail Division (459 Ocean Dock Rd, Anchorage, AK 99501), Fairbanks Westmark Hotel (813 Noble Street, Fairbanks, AK 99701) Fairbanks Transportation (3401 Lathrop Street, Fairbanks, AK 99701), Westmark McKinley Chalet Resort, Denali Princess Wilderness Lodge, Denali Transportation Division (Mile 238.5 Parks Highway, Denali National Park, AK 99755, Healy Homestead (Mile 248.8 Parks Highway, Healy, AK 99743), is Kim Cannon, Senior Vice President, HR-Global Shoreside Programs, Holland America Group, 206-696-8465.

- 2. At this time, the furloughs at the Company's location at Anchorage Westmark Hotel (720 W 5th Ave, Anchorage, AK 99501), Escorted Tour Operations (745 W 4th Ave, Anchorage, AK 99501), Anchorage Transportation (6441 Interstate Circle, Anchorage, AK 99518), Anchorage Rail Division (459 Ocean Dock Rd, Anchorage, AK 99501), Fairbanks Westmark Hotel (813 Noble Street, Fairbanks, AK 99701) Fairbanks Transportation (3401 Lathrop Street, Fairbanks, AK 99701), Westmark McKinley Chalet Resort, Denali Princess Wilderness Lodge, Denali Transportation Division (Mile 238.5 Parks Highway, Denali National Park, AK 99755, Healy Homestead (Mile 248.8 Parks Highway, Healy, AK 99743), will be temporary and will commence on June 1, 2020.
- 3. There are no affected employees with a collective bargaining representative.
- 4. The job titles of the positions to be affected and the number of employees in each job title that will be affected by the furloughs at the Company's locations referenced above, attached hereto.
- 5. None of the affected employees have bumping rights and therefore the displaced employees are not permitted to exercise bumping rights in connection with the furloughs at the Company's location referenced above.
- 6. Because the outbreak of the Coronavirus is a pandemic that was not reasonably foreseeable, is outside the Company's control, and is expanding rapidly thereby requiring the Company to make this decision on short notice, the Company is providing this notice with as much advance notice as possible under these unique circumstances. This situation is evolving and we are doing our best to balance the needs and safety of both our employees and the public.

Sincerely,

Stein Kruse

Group Chief Executive Officer

Holland America Group and Carnival UK

JOB TITLE	Number of Affected Employees
Applications Development Analyst	1
Assistant Manager, Escorted Tour Operations	1
Assistant Manager, Food & Beverage	2
Assistant Manager, Guest Services	4
Assistant Manager, Maintenance	1
Assistant Manager, Port Operations	1
Assistant Manager, Transportation Services	6
Bell Help	4
Busser	1
Captain	1
Catering Coordinator	1
Compliance Specialist	2
Cook	1
Desk Clerk	3
Director, Hotel Operations, Alaska	1
Director, Maintenance & Safety, Facilities & Fleet	1
Director, Transportation Operations, Alaska	1
Dishwasher	1
Division Manager	2
Engineer	1
Executive Chef	1
Facility & Equipment Maintenance Superintendent	1
Food & Beverage Supervisor	3
Front Desk Supervisor	2
General Manager	3
Gift Shop Supervisor	1
Host	1
Inspector	5
Janitor	2
Laundry Attendant	2
Lead Mechanic	3
Line Cook	1
Maintenance Assistant	2
	1
Maintenance Engineer Manager, Administration	4
<u> </u>	1
Manager, Catering & Sales Manager, Escorted Tours	
	1
Manager, Food & Beverage	4
Manager, Food & Beverage Operations	1
Manager, Hotel Services	4
Manager, Hotel Services	3
Manager, Housekeeping	1
Manager, Human Resources	3
Manager, Human Resources Administration	1
Manager, Logistics	1
Manager, Maintenance	1
Manager, Parks Division	1

Manager, Port Operations	1
Manager, Regional Sales	1
Manager, Safety & Compliance	1
Manager, Shoreside Logistics	1
Manager, Transportation Services	3
Manager, Transportation, Safety & Compliance	1
Mechanic	13
Night Auditor	1
Parts Clerk	3
Regional Staff Accountant	1
Room Attendant	8
Security	1
Senior Shop Foreman	3
Shop Assistant	2
Waithelp	2
Grand Total	132