

KeyBank NOW HIRING

Lead Teller in Fairbanks



ALASKA DEPARTMENT OF LABOR
& WORKFORCE DEVELOPMENT



Qualifications:

- High School Diploma , GED, or equivalent business experience (required)
- 3-plus years Demonstrated superior client relationship skills (required)
- 3-plus years Experienced in cash handling (required)
- Working knowledge of PC with Windows based applications and calculator (required)
- Demonstrated ability to lead, motivate and foster teamwork (required)
- Demonstrated organizational skills while managing multiple tasks (required)

Licenses, certifications:

- Notary License (preferred)
- Ability to occasionally operate a motor vehicle with a valid driver's license

Job summary: Be a problem-solver, trusted advisor and partner to the people and businesses in our Key Bank communities. As a Lead Teller, you act as a resource in identifying and resolving client servicing issues, serving as the primary troubleshooter for complex problems and client service needs, and enhancing client relationships with KeyBank by providing distinctive quality service. Lead Tellers ask questions and listen to clients to uncover financial needs and transition clients to a banker to have a deeper financial wellness conversation. They help observe and provide coaching to Tellers to enhance the client experience and operational effectiveness. They are responsible for day-to-day Teller scheduling, staffing issues and branch compliance with regulatory, security, and internal audit controls.

APPLY AT: <http://ipc.us/t/6E214B61DBF24F32>



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