



ALASKA DEPARTMENT OF LABOR
& WORKFORCE DEVELOPMENT

We are HIRING

As an **Unemployment Insurance (UI) Technician 1**, you will work in a claim center environment answering phone calls from the public to assist with their claims and make benefit eligibility decisions. You will undergo up to 12 weeks of paid training in class to help you acquire the knowledge and skills to process UI claims accurately, timely and independently.

Watch our recruitment video:
https://labor.alaska.gov/video/UI_Recruitment_Video2.mp4

Minimum qualifications: One year of experience that includes work such as providing customer service, support, and feedback; explaining laws, rules, policies and procedures, services, or program requirements; gathering information and making eligibility or benefit determinations; calculating costs, refunds, taxes, or benefits; providing written explanations, summaries, reports, or correspondence; or eliciting information and inputting data into information systems or databases.

Unemployment Insurance Technician 1 (multiple PCNs) IN ANCHORAGE

APPLY ON WORKPLACE ALASKA:
governmentjobs.com/careers/alaska/jobs/5438280/unemployment-insurance-technician-1-multiple-pcns

Closing date: 5 p.m. Aug. 19, 2026



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